

## Refund and Cancellation Policy

**Issued by UMCA INFORMATION TECHNOLOGY AND MANAGEMENT PRIVATE LIMITED**

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The terms "We" / "Us" / "Our"/"Company" individually and collectively refer to **UMCA Information Technology and management Pvt. Ltd.** and the terms "You" /"Your" / "Yourself" refer to the users.

Our focus is complete customer satisfaction. In the event, if you are displeased with the services provided, we will refund back the money, provided the reasons are genuine and proved after investigation. Please read the fine prints of each deal before buying it, it provides all the details about the services or the product you purchase.

In case of dissatisfaction from our services, clients have the liberty to cancel their projects and request a refund from us. Our Policy for the cancellation and refund will be as follows:

### **Cancellation Policy**

For Cancellations please contact us on our helpline we will look forward what we can refund because our refunds are totally generic.

Since our Website offers non-tangible, irrevocable goods we do not provide refunds after the product is purchased, which you acknowledge prior to purchasing any product on the Website.

Requests received later than 10 business days prior to the end of the current service period will be treated as cancellation of services for the next service period.

You may however sign up for a free 1 day trial and try the service before making a purchase.

### **Refund Policy**

We will try our best to create the suitable design concepts for our clients.

In case any client is not completely satisfied with our products we can provide a refund on the basis of decision made by board.

Whatever the payment mode was done, Refund only made by cheque in favor of name of user which is payable in account only.

### **Alteration Policy**

No alteration can be done once a product is subscribed or purchased. However user can upgrade him to higher subscription by giving amount of that subscription. No amount is subjected to refund.

If you have any kind of problem with this policy feel free to write us at:

**Mr. Risabh Gupta (Grievance Officer)**

**www.100rupees.in**

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